



RENTAL POLICIES

- **RENTAL RATES** - Pick-up days are ALWAYS free. Return days are free ONLY if returned by 1pm. Rental rates apply to all days in between, including holidays.
- **JUNIOR PKGS** - Must meet all criteria:
 - 12 years or younger
 - 100 lbs or less
 - 150cm ski or less
- **RENTAL RESERVATIONS** – can be made 3 days in advance. There are 2 ways to make a reservation:
 1. **In person** - Come in and get fitted for equipment and reserve 3 days early.
 2. **By phone** – you must have rented from us earlier in the season or you came into the store to be fitted. In other words, we should have a customer profile for you with recently updated info.
- **RESERVATION CANCELLATIONS** – upon cancellation, **store credit** will be issued for the rental amount minus \$10 per rental for set-up and restocking.
- **RENTAL INSURANCE** – can be purchased at 20% of the rental price. It covers ALL damage to equipment upon inspection by a staff member. Lost/Stolen equipment is NOT covered.
- **EARLY RETURNS** - **Store Credit** will be given for any unused days.
- **LATE RETURNS** – Rentals **returned AFTER 1pm are considered late** and will be charged for that day. Any days after the return date will be charged for an additional day.
- **STORE CREDITS** - must be used in the current season. Redeemable throughout the store for rentals, shop services and store merchandise.